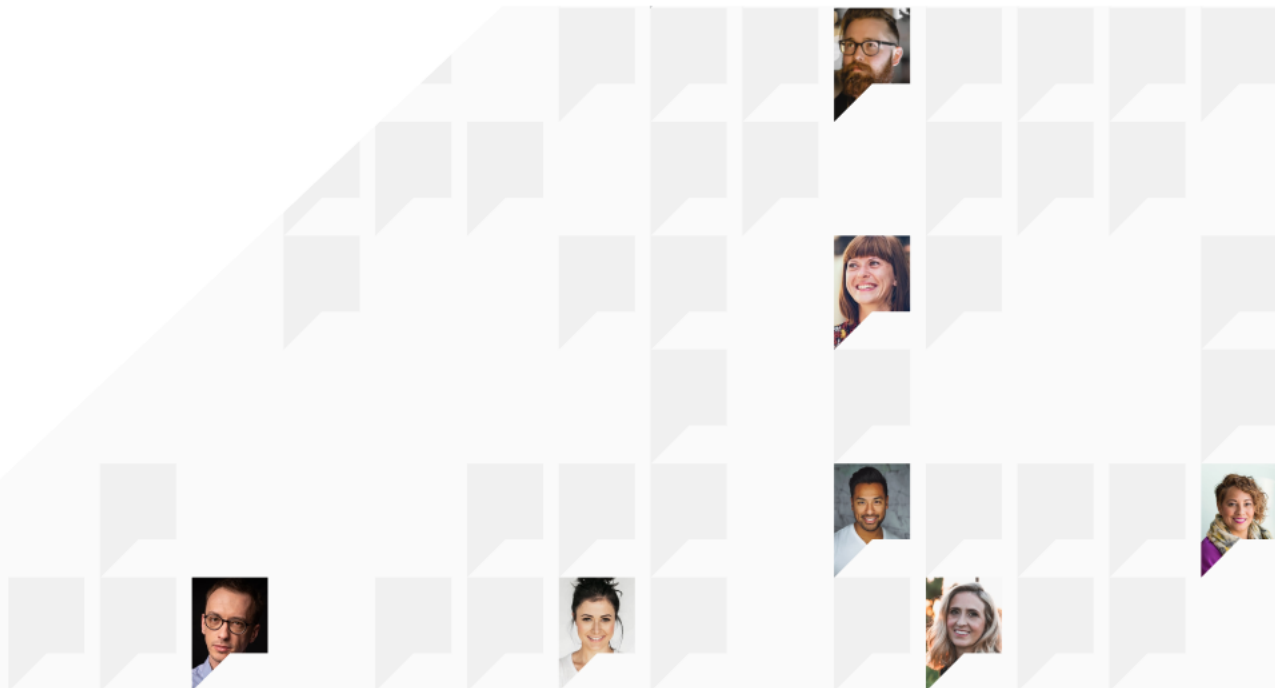




User Interview

Interview conducted Aug 25, 2024





Verified user

Network & Security Engineer at ALTEPRO solutions a.s.

Simplifies firewall rule management, enhances visibility, and reduces human error

What is our primary use case?

“Our primary use of AlgoSec is to ensure the smooth operation of our network infrastructure.

We are responsible for device onboarding and offboarding, managing access, and overseeing information security. While AlgoSec offers robust security features, we primarily utilize it for network and firewall management.

It integrates seamlessly with major vendors like Palo Alto, Check Point, and Cisco, although there may be some limitations with other brands. We employ AlgoSec Firewall Analyzer, FireFlow, and AppViz, all of which are deployed on-premises. On average, we have around 15 daily users, including requesters and direct users from various teams.

”

How has it helped my organization?

“AlgoSec has significantly enhanced our troubleshooting capabilities. We can quickly pinpoint the causes of routing issues and conduct traffic simulations to

identify potential problems. This has streamlined our analysis processes, which is a major advantage.

Moreover, AlgoSec simplifies the work of our security engineers in two key ways. First, it streamlines the approval process for flow requests, with the security team assessing risk and granting approvals. Second, it facilitates audits by providing effortless access to firewall configurations and permitted traffic data, making compliance checks much smoother.

FireFlow, a component of AlgoSec, has been particularly valuable for us. It serves as a centralized platform for managing firewall rule requests, making it easy to understand and implement these requests efficiently. Additionally, Firewall Analyzer helps us identify missing routing information and check firewall status without the need to access individual devices.

AlgoSec has significantly reduced human errors and misconfigurations, especially during firewall implementation. It provides comprehensive information, minimizing the chances of oversight or omission. While it's not flawless, it typically alerts us when something cannot be implemented, ensuring transparency.”

What is most valuable?

“The standout features of AlgoSec include FireFlow, which simplifies firewall rule management, and Firewall Analyzer, which enhances visibility by identifying missing routing and firewall data. AlgoSec's flexibility in defining custom risk metrics and generating reports based on them has been highly beneficial.

AlgoSec's scalability has been excellent for our needs. We've made architectural changes, including incorporating remote agents, and scaling up has been straightforward. The integration with Cisco ACI has been somewhat seamless, although it hasn't added significant functionality to AlgoSec's security features.

We've also found AlgoSec invaluable during cloud migrations. It aids in extracting information from old servers to guide migration technicians on what needs to be opened for new servers.”

What needs improvement?

“While AlgoSec offers many advantages, there are some areas for improvement. Certain features, like comments in FireFlow, could be made more customizable. Additionally, some features require a learning curve and may necessitate support from AlgoSec, which can be challenging at times.

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For how long have I used the solution?

“I've used the solution for one year.”

Which solution did I use previously and why did I switch?

“We didn't use a different solution.”

Which other solutions did I evaluate?

“We did not evaluate other options. ”

Which deployment model are you using for this solution?

On-premises



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